

# **Landscape** Review

**PHASE** Three

**2018** Assessment

## Landscape Review

The Impact DuPage Landscape Review Committee<sup>1</sup> (Committee) was charged with the collection of contextual information that would help Impact DuPage understand DuPage County residents' perception of well-being. Using qualitative research methods, the Committee sought to answer the following questions:

1. What is important to the community?
2. How is quality of life perceived?
3. What assets can be used to improve community well-being?

### Updating Existing Qualitative Data Sources

The Committee met between January 2018 and February 2018 to review the results of the previous landscape review community survey, discuss and select data collection methods, develop strategies for participant recruitment, and implement data collection. Members decided to keep the overall structure and scope of the 2014 landscape review community survey as it appears to have accurately captured resident perspectives regarding community well-being. However, the committee did decide to adjust certain aspects of the previous landscape review community survey such as minor changes to verbiage in order to ensure its accessibility to all DuPage residents. Therefore, the 2018 landscape review can be viewed as an update to the existing 2014 landscape review.

### Survey Methodology

#### *Survey Design*

The Community Themes and Strengths Assessment (CTSA), a component of the Mobilizing for Action through Planning and Partnerships (MAPP) process, was a valuable resource for the Committee. The CTSA is often used by public health systems to evaluate community health by answering questions such as: *What is important to our community? How is quality of life perceived in our community? and What assets do we have that can be used to improve community health?*

After consulting several MAPP Community Themes and Strengths Assessment surveys from other communities, the group selected one survey used by the Partnership for a Healthier Fairfax to serve as a template for the 2014 landscape review. Survey questions were adapted to make them applicable to DuPage County.

Since the current iteration of the Landscape Review is an update, it was determined that a pilot was not necessary. Instead, the committee used the results of the previous Landscape Review to adjust the survey for current needs.

Once the survey was finalized (Appendices II and III), countywide roll out details were determined. An electronic version of the survey was created in SurveyMonkey. A paper version was created for respondents who may not have access to a computer or who may be uncomfortable with technology. Prior to the survey launch, communication tools were developed to promote the survey. Tools included an Impact DuPage flyer, an e-mail template, and social media messages (Appendices IV and V). The survey was administered in the community from February 13th – April 13th, 2018.

The survey contained questions on DuPage County's greatest strengths, important health concerns, risky behaviors, community and personal health, and where the community should focus its attention to make things better in DuPage

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<sup>1</sup> Committee roster available in Appendix I.

County. The survey collected respondent demographic information including zip code, gender, age, marital status, children living in home, DuPage County residency, household income, level of education, race, ethnicity, where respondents receive healthcare and how they pay for healthcare. The survey was available in both English and Spanish.

## *Survey Distribution*

Using the networks of Committee members, information regarding the launch of the survey was distributed via:

- Addison Resources Connect;
- Benedictine University;
- DuPage Chiefs of Police Association;
- DuPage County Board of Health;
- DuPage County Health Department Public Health Clinics;
- DuPage County Health Department Website;
- DuPage County Juvenile Justice Council;
- DuPage County Staff;
- DuPage Early Childhood Collaboration;
- DuPage Mayors and Managers Conference;
- Family Shelter Service;
- Glendale Heights Youth Commission;
- Healthy Lombard;
- Impact DuPage Networks;
- LOVE Christian Clearinghouse Newsletter;
- Municipal PIOs;
- North Central College;
- OHSEM EOC Tour - Girl Scout Parents;
- People's Resource Center Weekly Email;
- Prevention Leadership Team;
- Virtual Backpacks;
- Walk in Ministries;
- Weather Spotter Training Course Attendees; and
- Woodridge Park District.

Paper surveys were located at multiple DuPage County Health Department Public Health Clinics throughout the county. The survey was featured in village newsletters and various agency websites and social media accounts.

## *Challenges*

Due to the fact that the survey was opt-in, the Committee focused on capturing a representative sample of DuPage County residents rather than concentrate on a response rate. From February—April, weekly updates were sent to Committee members tracking the demographics of respondents. The spreadsheet compared Census data of the larger DuPage County population to respondent demographics so that underrepresented populations could be targeted for survey participation.

Committee members were mindful of the sample size's margin of error and confidence level. According to several survey research sources, a population of 1,000,000 (DuPage County's total population estimate for 2018 is 929,026) requires at least 384 respondents for a 5% margin of error (answers reflect the view of the population) and at least 664

respondents for a 99% confidence level (the sample accurately samples the population). Both of these thresholds were surpassed with the survey's total of 1,577 responses.

Paper surveys were more difficult to administer than those in the electronic format. The electronic survey forced respondents to follow the instructions (e.g., select three choices). If a respondent checked more choices than asked, our protocol was to not include the survey.

In addition to paper surveys with more than the allowed choices selected, surveys completed by respondents that lived outside of DuPage County also were not included in the findings.

Although it is difficult to determine if an individual took the survey multiple times, communication tools were crafted to emphasize the importance of hearing from every DuPage County resident and to thank individuals if they had already taken the survey.

## Survey Findings

A total of 1,577 responses were collected from DuPage County residents. Of those, 1,496 completed the survey in English and 81 completed the survey in Spanish. A summary of the respondent demographics can be found in Appendix VI. The summary below contains the ten highest ranking selections with the three highest ranking selections bolded for most questions. For a complete list of rankings for all selections, see the Final Analysis including comments in Appendices VII and VIII.

*What are the three greatest strengths of DuPage County?*

- 1. Good Schools (59%)**
- 2. Low Crime/Safe Neighborhoods (40%)**
- 3. Parks and Recreation (37%)**
4. Police/Fire/Rescue Services (23%)
5. Access to Healthcare (20%)
6. Friendly Community (20%)
7. Clean Environment (14%)
8. Good Jobs and Healthy Economy (13%)
9. Walkable/Bikeable Community (13%)
10. Access to Affordable/Healthy Food (9%)

*What do you think are the three most important health concerns in DuPage County?*

- 1. Drug Abuse (44%)**
- 2. Mental Health Problems (43%)**
- 3. Too Much Screen Time/Technology Use (21%)**
4. Housing that is Safe and Affordable (20%)
5. Obesity (18%)
6. Bullying (15%)
7. Not Having Insurance (14%)
8. Aging (13%)
8. Cancers (13%)
10. Suicide (10%)

*What are the top three risky behaviors in DuPage County?*

- 1. Drug Abuse (58%)**
- 2. Alcohol Abuse (34%)**
- 3. Too Much Screen Time/Technology Use (30%)**
4. Being Overweight (29%)
5. Poor Nutrition/Eating Habits (26%)
6. Lack of Exercise (22%)
7. Lack of Car Safety (18%)
8. Lack of Insurance (16%)
9. Unfairness Towards Other Races/Cultures (15%)
9. Tobacco Use/Smoking (15%)

*How would you rate the health of our community?*

- 1. Somewhat Healthy (45%)**
2. Healthy (36%)
3. Somewhat Unhealthy (13%)
4. Very Healthy (4%)
5. Unhealthy (3%)
6. Very Unhealthy (<1%)

*How would you rate your personal health?*

- 1. Healthy (48%)**
2. Somewhat Healthy (28%)
3. Very Healthy (12%)
4. Somewhat Unhealthy (8%)
5. Unhealthy (3%)
6. Very Unhealthy (1%)

*Where should the community focus its attention to make things better in DuPage County?*

- 1. Access to Mental Health Treatment (33%)**
- 2. Access to Alcohol/Drug Abuse Treatment (25%)**
- 3. Good Jobs and Healthy Economy (22%)**
- 3. Affordable Housing (22%)**
5. Low Crime/Safe Neighborhoods (19%)
6. Access to Healthcare (16%)
7. Schools (15%)
8. Reduce Bullying (13%)
9. Homeless Services (12%)
9. Access to Affordable Child Care (12%)

## Appendices

- I. Landscape Review Committee Member List
- II. Impact DuPage Survey (English)
- III. Impact DuPage Survey (Spanish)
- IV. Communication Tool: Impact DuPage Flyer
- V. Communication Tool: E-Mail and Social Media Messaging
- VI. Respondent Demographics
- VII. Impact DuPage Survey Final Analysis
- VIII. Impact DuPage Survey Comments

## Appendix I: Landscape Review Committee Member List

Committee Member	Title	Organization
Judie Caribeaux	Executive Director	Family Shelter Service
Jennifer Chan	Administrator of Community Development	Department of Community Services
Jordan Durrett	Data Analyst	DuPage Federation on Human Services Reform
Bridget James	Manager, Intake and Referral	DuPage County Community Services
Jessica Lucas	Senior Program Manager	United Way of Metro Chicago – West Suburban Region
Scott Kaufmann	Population Health Specialist	DuPage County Health Department
Giovanna Losurdo	Emergency Management Specialist	DuPage County Office of Homeland Security and Emergency Management
Marija Maretic	Population Health Intern	DuPage County Health Department
Christopher Ragona	Community Development Manager	DuPage County Community Services
Gina Strafford-Ahmed	Administrator, Intake and Referral	Department of Community Services
Sarah Troll	Population Health Coordinator	DuPage County Health Department



## How Are We Doing in DuPage?

### 1. What are the 3 greatest strengths of DuPage County? Please check exactly 3.

- |  |   |
|--|---|
| <input type="checkbox"/> Access to Alcohol/Drug Abuse Treatment    | <input type="checkbox"/> Parks and Recreation                                       |
| <input type="checkbox"/> Access to Affordable Child Care           | <input type="checkbox"/> Police, Fire, Rescue Services                              |
| <input type="checkbox"/> Access to Affordable, Healthy Food        | <input type="checkbox"/> Prepared for Emergencies (e.g. tornadoes, floods, disease) |
| <input type="checkbox"/> Access to Healthcare                      | <input type="checkbox"/> Programs for Youth Outside of School                       |
| <input type="checkbox"/> Affordable Housing                        | <input type="checkbox"/> Public Transportation                                      |
| <input type="checkbox"/> Arts and Cultural Events                  | <input type="checkbox"/> Religious/Spiritual Values                                 |
| <input type="checkbox"/> Clean Environment                         | <input type="checkbox"/> Respect towards Different Cultures and Races               |
| <input type="checkbox"/> Early Childhood Programs (e.g. preschool) | <input type="checkbox"/> Senior Services  |
| <input type="checkbox"/> Friendly Community                        | <input type="checkbox"/> Technology/Internet Access                                 |
| <input type="checkbox"/> Good Jobs and Healthy Economy             | <input type="checkbox"/> Walkable, Bikeable Community                               |
| <input type="checkbox"/> Good Schools                              | <input type="checkbox"/> Other: _____   |
| <input type="checkbox"/> Homeless Services                         |   |
| <input type="checkbox"/> Low Crime/Safe Neighborhoods              |   |

### 2. What do you think are the 3 most important health concerns in DuPage County? Please check exactly 3.

- |  |   |
|--|---|
| <input type="checkbox"/> Accidental Injuries                                 | <input type="checkbox"/> High Blood Pressure                                      |
| <input type="checkbox"/> Aging (e.g., arthritis, hearing/vision loss)        | <input type="checkbox"/> Housing that is Safe and Affordable                      |
| <input type="checkbox"/> Alcohol Abuse                                       | <input type="checkbox"/> Infectious Diseases (e.g. flu, TB, hepatitis)            |
| <input type="checkbox"/> Bullying  | <input type="checkbox"/> Mental Health Problems (e.g., depression, anxiety)       |
| <input type="checkbox"/> Cancers   | <input type="checkbox"/> Motor Vehicle Injury                                     |
| <input type="checkbox"/> Child Abuse/Neglect                                 | <input type="checkbox"/> Not having insurance                                     |
| <input type="checkbox"/> Dental Problems                                     | <input type="checkbox"/> Obesity (overweight)                                     |
| <input type="checkbox"/> Diabetes  | <input type="checkbox"/> Rape/Sexual Assault                                      |
| <input type="checkbox"/> Domestic Violence                                   | <input type="checkbox"/> Sexually Transmitted Diseases (e.g. chlamydia, HIV/AIDS) |
| <input type="checkbox"/> Drug Abuse  | <input type="checkbox"/> Suicide  |
| <input type="checkbox"/> Elder Abuse   | <input type="checkbox"/> Teenage Pregnancy  |
| <input type="checkbox"/> Environmental Problems (e.g. air and water quality) | <input type="checkbox"/> Tobacco Use/Smoking                                      |
| <input type="checkbox"/> Gun violence or Firearm-related Injuries            | <input type="checkbox"/> Too Much Screen Time/Technology Use                      |
| <input type="checkbox"/> Heart Disease and Stroke                            | <input type="checkbox"/> Other: _____   |

### 3. What are the top 3 "risky behaviors" in DuPage County? Please check exactly 3.

- |   |  |
|---|--|
| <input type="checkbox"/> Alcohol Abuse  | <input type="checkbox"/> Not getting "Shots"/Vaccines to Prevent Disease |
| <input type="checkbox"/> Being Overweight   | <input type="checkbox"/> Poor Nutrition/Eating Habits                    |
| <input type="checkbox"/> Dropping Out of School   | <input type="checkbox"/> Tobacco Use/Smoking                             |
| <input type="checkbox"/> Drug Abuse   | <input type="checkbox"/> Too Much Screen Time/Technology Use             |
| <input type="checkbox"/> Gambling   | <input type="checkbox"/> Unfairness Towards Other Races/Cultures         |
| <input type="checkbox"/> Lack of Car Safety (e.g., car seats/seat belts/cell phone use) | <input type="checkbox"/> Unsafe Sex                                      |
| <input type="checkbox"/> Lack of Exercise   | <input type="checkbox"/> Other: _____                                    |
| <input type="checkbox"/> Lack of Insurance  |  |
| <input type="checkbox"/> Not getting an annual checkup                                  |  |

### 4. Rate our Community Health and your Personal Health:

How would you rate the health of **DuPage County** (Circle one):

Very Unhealthy      Unhealthy      Somewhat Unhealthy      Somewhat Healthy      Healthy      Very Healthy

How would you rate **your personal health** (Circle one):

Very Unhealthy      Unhealthy      Somewhat Unhealthy      Somewhat Healthy      Healthy      Very Healthy



## How Are We Doing in DuPage?

### 5. Where should the community focus its attention to make things better in DuPage County? Please check exactly 3.

- |  |   |
|--|---|
| <input type="checkbox"/> Access to Alcohol/Drug Abuse Treatment    | <input type="checkbox"/> Low Crime/Safe Neighborhoods                               |
| <input type="checkbox"/> Access to Affordable Child Care           | <input type="checkbox"/> Parks and Recreation                                       |
| <input type="checkbox"/> Access to Disability Services             | <input type="checkbox"/> Police, Fire, Rescue Services                              |
| <input type="checkbox"/> Access to Domestic Violence Services      | <input type="checkbox"/> Prepared for Emergencies (e.g. tornadoes, floods, disease) |
| <input type="checkbox"/> Access to Healthcare                      | <input type="checkbox"/> Programs for Youth Outside of School                       |
| <input type="checkbox"/> Access to Mental Health Treatment         | <input type="checkbox"/> Public Transportation                                      |
| <input type="checkbox"/> Affordable Housing                        | <input type="checkbox"/> Respect Towards Different Cultures and Races               |
| <input type="checkbox"/> Arts and Cultural Events                  | <input type="checkbox"/> Reduce Bullying  |
| <input type="checkbox"/> Clean Environment                         | <input type="checkbox"/> Schools  |
| <input type="checkbox"/> Early Childhood Programs (e.g. Preschool) | <input type="checkbox"/> Senior Services  |
| <input type="checkbox"/> Faith Communities                         | <input type="checkbox"/> Sexually Transmitted Diseases (e.g. chlamydia, HIV/AIDS)   |
| <input type="checkbox"/> Good Jobs and Healthy Economy             | <input type="checkbox"/> Technology/Internet Access                                 |
| <input type="checkbox"/> Healthy Moms and Babies                   | <input type="checkbox"/> Walkable, Bikeable Community                               |
| <input type="checkbox"/> Homeless Services                         | <input type="checkbox"/> Other: _____   |
| <input type="checkbox"/> Information on How to be Healthy          |   |

Please answer the following questions about yourself so that we can better understand how members of our diverse community feel about the issues listed above.

Home Zip Code: \_\_\_\_\_

**What is your gender?**

- Female
- Male
- Non-binary/third gender
- Prefer to self-describe \_\_\_\_\_
- Prefer not to answer

**What is your age?**

- 1- 17 years
- 18-24 years
- 25-34 years
- 35-44 years
- 45-64 years
- 65-80 years
- 81+ years

**What is your marital status?**

- Single                       Married
- Divorced                       Widowed

**Do you have children younger than 18 years old living in your home?**

- Yes                       No

**Do you live in DuPage County?**

- Yes                       No

**Do you work in DuPage County?**

- Yes                       No

**Annual household income:**

- Less than \$9,999
- \$10,000-\$29,999
- \$30,000-\$49,999
- \$50,000-\$74,999
- \$75,000-\$99,999
- \$100,000-\$124,999
- \$125,000-\$149,999
- \$150,000+

**What is the highest degree or level of school that you have completed?**

- Less than a high school diploma
- High school diploma or GED
- Some college, no degree
- Associates/Technical
- Bachelor's degree
- Graduate degree or higher

**Are you of Hispanic or Latino origin?**

- Yes, Hispanic or Latino
- No, not Hispanic or Latino

**How would you describe yourself? (check all that apply)**

- American Indian/Alaska Native
- Asian
- African American/Black
- Native Hawaiian/Pacific Islander
- White
- Other

**Where do you usually go when you are sick or need healthcare?**

- Doctor's Office
- Public Health Clinic
- Community Health Center
- Hospital Emergency Department
- Other \_\_\_\_\_

**How do you pay for your healthcare?**

- Pay Cash/No Insurance
- Employer sponsored health plan
- Private health insurance bought directly from agent or insurance company
- Medicare
- Medicaid
- Veteran's Administration (VA)
- Indian Health Services
- Other \_\_\_\_\_

**Thank you for taking the time to complete our survey. Your input is greatly appreciated!**

## ¿Cómo estamos en DuPage?

### 1. ¿Cuáles son las 3 fortalezas más grandes de DuPage County? Por favor, marque 3 exactamente.

- |  |   |
|--|---|
| <input type="checkbox"/> Acceso a tratamientos para el abuso del alcohol/drogas  | <input type="checkbox"/> Parques y recreación   |
| <input type="checkbox"/> Acceso a cuidados infantiles costeables                 | <input type="checkbox"/> Servicios de policía, bomberos y rescate                           |
| <input type="checkbox"/> Acceso a alimentos saludables costeables                | <input type="checkbox"/> Preparados para emergencias (tornados, inundaciones, enfermedades) |
| <input type="checkbox"/> Acceso a servicios de salud                             | <input type="checkbox"/> Programas juveniles fuera de la escuela                            |
| <input type="checkbox"/> Alojamientos costeables                                 | <input type="checkbox"/> Transporte público   |
| <input type="checkbox"/> Eventos artísticos y culturales                         | <input type="checkbox"/> Valores religiosos/espirituales                                    |
| <input type="checkbox"/> Ambiente limpio   | <input type="checkbox"/> Respeto hacia diferentes culturas y razas                          |
| <input type="checkbox"/> Programas para la primera infancia (p. ej., preescolar) | <input type="checkbox"/> Servicios para las personas mayores                                |
| <input type="checkbox"/> Comunidad amigable                                      | <input type="checkbox"/> Tecnología/acceso a Internet                                       |
| <input type="checkbox"/> Buenos trabajos y economía saludable                    | <input type="checkbox"/> Comunidad para caminar o viajar en bicicleta                       |
| <input type="checkbox"/> Buenas escuelas   | <input type="checkbox"/> Otro: _____  |
| <input type="checkbox"/> Servicios para las personas sin hogar                   |   |
| <input type="checkbox"/> Vecindarios seguros/poca criminalidad                   |   |

### 2. ¿Cuáles cree que son los 3 asuntos de salud más importantes en DuPage County? Por favor, marque 3 exactamente.

- |   |  |
|---|--|
| <input type="checkbox"/> Lesiones accidentales  | <input type="checkbox"/> Alta presión sanguínea  |
| <input type="checkbox"/> Envejecimiento (p. ej., artritis, pérdida del oído/vista)      | <input type="checkbox"/> Alojamiento que sea seguro y costeable                          |
| <input type="checkbox"/> Abuso del alcohol  | <input type="checkbox"/> Enfermedades infecciosas (p. ej., gripe, TB, hepatitis)         |
| <input type="checkbox"/> Acoso/intimidación (bullying)                                  | <input type="checkbox"/> Problemas de salud mental (p. ej., depresión, ansiedad)         |
| <input type="checkbox"/> Cáncer   | <input type="checkbox"/> Lesiones por vehículos automotrices                             |
| <input type="checkbox"/> Abuso/negligencia infantil                                     | <input type="checkbox"/> No tener seguro   |
| <input type="checkbox"/> Problemas dentales   | <input type="checkbox"/> Obesidad (sobrepeso)  |
| <input type="checkbox"/> Diabetes   | <input type="checkbox"/> Asalto sexual/violación   |
| <input type="checkbox"/> Violencia doméstica  | <input type="checkbox"/> Enfermedades de transmisión sexual (p. ej., clamidia, VIH/SIDA) |
| <input type="checkbox"/> Abuso de drogas  | <input type="checkbox"/> Suicidio  |
| <input type="checkbox"/> Abuso hacia las personas mayores                               | <input type="checkbox"/> Embarazo adolescente  |
| <input type="checkbox"/> Problemas ambientales (p. ej., calidad del aire y agua)        | <input type="checkbox"/> Fumar/uso de tabaco   |
| <input type="checkbox"/> Violencia con armas o lesiones relacionadas con armas de fuego | <input type="checkbox"/> Demasiado tiempo ante la pantalla/uso de tecnología             |
| <input type="checkbox"/> Enfermedades cardíacas y derrames cerebrales                   | <input type="checkbox"/> Otro: _____   |

### 3. ¿Cuáles son los 3 mayores "comportamientos de riesgo" en DuPage County? Por favor, marque 3 exactamente.

- |  |  |
|--|--|
| <input type="checkbox"/> Abuso del alcohol   | <input type="checkbox"/> No recibir "inyecciones"/vacunas para prevenir enfermedades |
| <input type="checkbox"/> Tener sobrepeso   | <input type="checkbox"/> Mala nutrición/hábitos alimenticios                         |
| <input type="checkbox"/> Abandonar la escuela  | <input type="checkbox"/> Fumar/uso de tabaco   |
| <input type="checkbox"/> Abuso de drogas   | <input type="checkbox"/> Demasiado tiempo ante la pantalla/uso de tecnología         |
| <input type="checkbox"/> Apuestas  | <input type="checkbox"/> Falta de equidad hacia otras razas/culturas                 |
| <input type="checkbox"/> Falta de seguridad vehicular (p. ej., asientos de los autos/cinturones de seguridad/uso del teléfono celular) | <input type="checkbox"/> Sexo inseguro   |
| <input type="checkbox"/> Falta de ejercicio  | <input type="checkbox"/> Otro: _____   |
| <input type="checkbox"/> Falta de seguro   |  |
| <input type="checkbox"/> No hacerse una revisión médica anual  |  |

### 4. Califique la salud de la comunidad y su salud personal:

¿Cómo calificaría la salud de DuPage County (encierre una en un círculo):

Nada saludable      Poco saludable      Algo poco saludable      Algo saludable      Saludable      Muy saludable

¿Cómo calificaría **su salud personal** (encierre una en un círculo):

Nada saludable      Poco saludable      Algo poco saludable      Algo saludable      Saludable      Muy saludable

## ¿Cómo estamos en DuPage?

**5. ¿Dónde debería concentrar su atención la comunidad para mejorar las cosas en DuPage County? Por favor, marque 3 exactamente.**

- |  |   |
|--|---|
| <input type="checkbox"/> Acceso a tratamientos para el abuso del alcohol/drogas  | <input type="checkbox"/> Vecindarios seguros/poca criminalidad                              |
| <input type="checkbox"/> Acceso a cuidados infantiles costeables                 | <input type="checkbox"/> Parques y recreación   |
| <input type="checkbox"/> Acceso a servicios para discapacitados                  | <input type="checkbox"/> Servicios de policía, bomberos y rescate                           |
| <input type="checkbox"/> Acceso a servicios contra violencia doméstica           | <input type="checkbox"/> Preparados para emergencias (tornados, inundaciones, enfermedades) |
| <input type="checkbox"/> Acceso a servicios de salud                             | <input type="checkbox"/> Programas juveniles fuera de la escuela                            |
| <input type="checkbox"/> Acceso a tratamientos para la salud mental              | <input type="checkbox"/> Transporte público   |
| <input type="checkbox"/> Alojamientos costeables                                 | <input type="checkbox"/> Respeto hacia diferentes culturas y razas                          |
| <input type="checkbox"/> Eventos artísticos y culturales                         | <input type="checkbox"/> Reducir el acoso/intimidación (bullying)                           |
| <input type="checkbox"/> Ambiente limpio   | <input type="checkbox"/> Escuelas   |
| <input type="checkbox"/> Programas para la primera infancia (p. ej., preescolar) | <input type="checkbox"/> Servicios para las personas mayores                                |
| <input type="checkbox"/> Comunidades de fe                                       | <input type="checkbox"/> Enfermedades de transmisión sexual (p. ej., clamidia, VIH/SIDA)    |
| <input type="checkbox"/> Buenos trabajos y economía saludable                    | <input type="checkbox"/> Tecnología/acceso a Internet                                       |
| <input type="checkbox"/> Madres y bebés saludables                               | <input type="checkbox"/> Comunidad para caminar o viajar en bicicleta                       |
| <input type="checkbox"/> Servicios para las personas sin hogar                   | <input type="checkbox"/> Otro: _____  |
| <input type="checkbox"/> Información sobre como estar saludable                  |   |

**Por favor, conteste las siguientes preguntas acerca de usted para que podamos comprender mejor lo que sienten los miembros de nuestra diversa comunidad acerca de los asuntos enumerados anteriormente.**

**Código postal:** \_\_\_\_\_

**¿Trabaja en DuPage County?**

- Sí  No

**¿Cómo se describe a sí mismo? (marque todas las que apliquen)**

- Indio americano/Nativo de Alaska  
 Asiático  
 Afroamericano/Negro  
 Nativo de Hawái/Islands del Pacífico  
 Blanco  
 Otro: \_\_\_\_\_

**¿Cuál es su sexo?**

- Mujer  
 Hombre  
 Tercer género/no binario  
 Prefiero definirme yo mismo \_\_\_\_\_  
 Prefiero no contestar

**Ingresos anuales de la familia:**

- Menos de \$9,999  
 \$10,000-\$29,999  
 \$30,000-\$49,999  
 \$50,000-\$74,999  
 \$75,000-\$99,999  
 \$100,000-\$124,999  
 \$125,000-\$149,999  
 Más de \$150,000

**¿A dónde asiste generalmente cuando está enfermo o necesita servicios de salud?**

- Consultorio del doctor  
 Clínica de salud pública  
 Centro de salud de la comunidad  
 Departamento de emergencias del hospital  
 Otro: \_\_\_\_\_

**¿Cuál es su edad?**

- 1- 17 años  
 18-24 años  
 25-34 años  
 35-44 años  
 45-64 años  
 65-80 años  
 Más de 81 años

**¿Cuál es el grado escolar más alto que completó?**

- Menos del diploma de la escuela superior  
 Diploma de la escuela superior o GED  
 Algo de universidad, sin grado  
 Asociado/técnico  
 Grado de licenciatura  
 Grado de maestría o superior

**¿Cómo paga sus servicios de salud?**

- En efectivo/sin seguro  
 Plan de salud patrocinado por el empleador  
 Seguro de salud privado comprado directamente a un agente o compañía de seguros  
 Medicare  
 Medicaid  
 Administración de veteranos (VA)  
 Servicios de salud para indios  
 Otro: \_\_\_\_\_

**¿Cuál es su estado civil?**

- Soltero(a)  Casado(a)  
 Divorciado(a)  Viudo(a)

**¿Es usted de origen hispanico o latino?**

- Sí, hispanico o latino  
 No, no hispanico ni latino

**¿Tiene hijos menores de 18 años viviendo en su casa?**

- Sí  No

**¿Vive en DuPage County?**

- Sí  No

## Appendix IV: Communication Tool: Impact DuPage Flyer

### We need the community's input to move DuPage County forward!

Impact DuPage is a group of community leaders and organizations working together to understand the needs and priorities of DuPage County residents. As part of the Impact DuPage 2018 Community Assessment, we are conducting a survey that asks about community themes and strengths that are important to the individuals in DuPage County.

DuPage County resident participation in this survey will help Impact DuPage improve the well-being of the community. The survey is open from February 5, 2018 – March 30, 2018 and takes an estimated 3-5 minutes to complete.

This survey is available at the following links:

English: [www.surveymonkey.com/r/impactdupage2018](http://www.surveymonkey.com/r/impactdupage2018)

Spanish: [www.surveymonkey.com/r/impactdupage2018spanish](http://www.surveymonkey.com/r/impactdupage2018spanish)

Our goal is to hear one response from each DuPage County resident. If you have already taken this survey, thank you for your participation!

For more information about Impact DuPage or the survey, please contact [impactdupage@dupagehealth.org](mailto:impactdupage@dupagehealth.org) or visit [www.impactdupage.org](http://www.impactdupage.org).

## Appendix V: Communication Tool: E-Mail and Social Media Messaging

### Impact DuPage Survey: E-Mail Message Template

#### **We need the community's input to move DuPage County forward!**

Impact DuPage is a group of community leaders and organizations working together to understand the needs and priorities of DuPage County residents. As part of the Impact DuPage 2018 Community Assessment, we are conducting a survey that asks about community themes and strengths that are important to the individuals in DuPage County.

DuPage County resident participation in this survey will help Impact DuPage improve the well-being of the community. The survey is open from February 5, 2018 – March 30, 2018 and takes an estimated 3-5 minutes to complete.

This survey is available at the following links:

English: [www.surveymonkey.com/r/impactdupage2018](http://www.surveymonkey.com/r/impactdupage2018)

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Our goal is to hear one response from each DuPage County resident. If you have already taken this survey, thank you for your participation!

For more information about Impact DuPage or the survey, please contact [impactdupage@dupagehealth.org](mailto:impactdupage@dupagehealth.org) or visit [www.impactdupage.org](http://www.impactdupage.org).

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#### *Social Media Messages*

We are asking DuPage County residents to let us know how we can help improve the well-being of the community. Help us hit our goal of reaching all 936,342 residents. [www.surveymonkey.com/r/impactdupage2018](http://www.surveymonkey.com/r/impactdupage2018)

## Appendix VI: Respondent Demographics

A total of 1,577 responses were collected from DuPage County residents. Of those, 1,496 completed the survey in English and 81 completed the survey in Spanish. A summary of the respondent demographics and survey findings is below.

	DuPage County (ACS, 2016)	Survey	
		Percentage	Count
<b>Gender</b>			
Female	51%	73%	1,148
Male	49%	25%	388
Non-Binary/Third Gender	NA	<1%	3
Prefer Not to Answer	NA	2%	33
Prefer to Self-Describe	NA	<1%	2
<b>Age</b>			
1 – 17 years	23%	1%	12
18 – 24	9%	4%	60
25 – 34	13%	15%	239
35 – 44	13%	27%	426
45 – 64	28%	41%	636
65 – 80	11%	11%	177
81+	4%	1%	15
<b>Marital Status</b>			
Single	31%	19%	296
Married	54-55%	69%	1,069
Divorced	9-10%	10%	150
Widowed	5%	3%	44
<b>Do you have children under the age of 18 living in your home?<sup>2</sup></b>			
Yes	30%	52%	804
No	70%	48%	754

<sup>2</sup> As multiple individuals from the same household may take the survey, these percentages are unlikely to match up.

	DuPage County (ACS, 2016)	Survey	
<b>Do you work in DuPage County?</b>			
Yes	61%	59%	897
No	38%	41%	620
<b>Annual household income</b>			
< \$9,999	4%	7%	94
\$10,000-\$29,999	9-15%	13%	191
\$30,000-\$49,999	10-16%	9%	129
\$50,000-\$74,999	15%	12%	175
\$75,000-\$99,999	14%	12%	176
\$100,000-\$124,999	NA	13%	192
\$125,000-\$149,999	NA	9%	130
\$100,000-\$149,999	20%	22%	322
\$150,000+	22%	25%	359
<b>Highest level of education</b>			
Less than high school	2%	5%	72
High school/GED	5%	8%	118
Some college, no degree	12%	14%	215
Associates/Technical degree	6%	7%	107
Bachelor's degree	37%	33%	513
Graduate degree or higher	39%	34%	522



	DuPage County (ACS, 2016)	Survey	
<b>Ethnicity</b>			
Hispanic/Latino	14%	14%	217
Non-Hispanic	86%	86%	1313
<b>Race</b>			
African American/Black	6%	3%	48
Asian	12%	4%	61
Native Hawaiian/Pacific Islander	<1%	<1%	5
American Indian/Alaska Native	1%	1%	14
White/Caucasian	81%	82%	1,279
Other	3%	10%	151

	Survey	
<b>Where do you usually go when you are sick or need healthcare?</b>		
Doctor's office	87%	1,338
Public Health Clinic	5%	81
Community Health Center	2%	37
Hospital Emergency Department	2%	35
Other	3%	46
<b>How do you pay for your healthcare?</b>		
Employer Sponsored Health Plan	61%	991
Pay cash/No insurance	6%	95
Private health insurance	7%	119
Medicare	14%	223
Medicaid	12%	192
<b>How do you pay for your healthcare (continued)?</b>		
Veteran's Administration (VA)	1%	9
Indian Health Services	NA	NA
Other	2%	33

Municipality	Zip Code(s)*	English Responses	Spanish Responses	Total Responses
Addison	60101	60	16	76
Aurora	60502; 60504	30	0	30
Bartlett	60103	10	0	10
Bensenville	60106	12	5	17
Bloomington	60108	30	0	30
Carol Stream	60188	71	0	71

Municipality	Zip Code(s)*	English Responses	Spanish Responses	Total Responses
Clarendon Hills	60514	6	0	6
Darien	60561	11	0	11
Downers Grove	60515; 60516	46	0	46
Elmhurst	60126	106	0	106
Glen Ellyn	60137	103	2	105
Glendale Heights	60139	39	12	51
Hanover Park	60133	22	2	24
Hinsdale	60521	4	0	4
Itasca	60143	8	0	8
Lisle	60532	78	0	78
Lombard	60148	90	0	90
Naperville	60540; 60563; 60564; 60565	231	0	231
Oak Brook	60523	4	0	4
Roselle	60172	17	0	17
Villa Park	60181	39	4	43
Warrenville	60555	19	2	21
West Chicago	60185	32	21	53
Westmont	60559	11	0	11
Wheaton	60187; 60189	217	0	217
Willowbrook	60527	15	0	15
Winfield	60190	19	0	19
Wood Dale	60191	13	0	13
Woodridge	60517	51	0	51

\*This chart contains only zip codes that had over three respondents participate in the survey.

## Appendix VII: Impact DuPage Community Survey

Final Analysis (DuPage County residents only)

What are the 3 greatest strengths of DuPage County?	Responses (ALL)	English	Spanish
Good Schools	59% 917	889	28
Low Crime/Safe Neighborhoods	40% 619	609	10
Parks and Recreation	37% 582	574	8
Police/Fire/Rescue Services	23% 362	338	24
Access to Healthcare	20% 321	275	46
Friendly Community	20% 309	304	5
Clean Environment	14% 227	217	10
Good Jobs and Healthy Economy	13% 207	201	6
Walkable/Bikeable Community	13% 199	197	2
Access to Affordable/Healthy Food	9% 135	119	16
Arts and Cultural Events	6% 100	99	1
Respect Towards Different Cultures and Races	6% 93	76	17
Early Childhood Programs	5% 80	69	11
Programs for Youth Outside of School	5% 72	66	6
Religious/Spiritual Values	5% 71	68	3
Affordable Housing	4% 62	57	5
Senior Services	4% 61	54	7
Access to Affordable Child Care	3% 42	29	13
Public Transportation	3% 42	41	1
Homeless Services	2% 34	30	4
Prepared for Emergencies	2% 32	31	1
Technology/Internet Access	2% 32	32	0
Access to Alcohol/Drug Abuse Treatment	2% 24	18	6
Total Respondents Answered	100% 1566	1487	79

# PHASE Three

# Landscape Review

What do you think are the 3 most important health concerns in DuPage County?	Responses (ALL)		English	Spanish
Drug Abuse	44%	682	673	9
Mental Health Problems	43%	674	666	8
Too Much Screen Time/Technology Use	21%	332	324	8
Housing that is Safe and Affordable	20%	317	313	4
Obesity	18%	287	272	15
Bullying	15%	235	225	10
Not Having Insurance	14%	213	188	25
Aging	13%	208	204	4
Cancers	13%	199	174	25
Suicide	10%	162	161	1
Heart Disease and Stroke	9%	138	133	5
Domestic Violence	9%	137	121	16
Alcohol Abuse	9%	135	127	8
Diabetes	8%	126	106	20
Environmental Problems	7%	111	111	0
Tobacco Use/Smoking	6%	93	87	6
Motor Vehicle Injury	6%	88	87	1
High Blood Pressure	6%	86	80	6
Gun Violence or Firearm-Related Injuries	5%	79	74	5
Child Abuse/Neglect	5%	73	64	9
Dental Problems	3%	51	41	10
Teenage Pregnancy	3%	46	27	19
Accidental Injuries	2%	29	27	2
Infectious Diseases	2%	28	24	4
Rape/Sexual Assault	1%	23	23	0
Elder Abuse	1%	21	19	2
Sexually Transmitted Diseases	1%	20	16	4
<b>Total Respondents Answered</b>	<b>100%</b>	<b>1563</b>	<b>1486</b>	<b>78</b>

What are the top 3 risky behaviors in DuPage County?	Responses (ALL)		English	Spanish
Drug Abuse	58%	905	868	37
Alcohol Abuse	34%	532	501	31
Too Much Scree Time/Technology Use	30%	467	448	19
Being Overweight	29%	448	422	26
Poor Nutrition/Eating Habits	26%	407	398	9
Lack of Exercise	22%	344	335	9
Lack of Car Safety	18%	280	271	9
Lack of Insurance	16%	245	231	14
Unfairness Towards Other Races/Cultures	15%	234	230	4
Tobacco Use/Smoking	14%	220	207	13
Not Getting Vaccines to Prevent Disease	11%	178	167	11
Not Getting an Annual Checkup	7%	111	92	19
Dropping Out of School	6%	89	71	18
Unsafe Sex	5%	73	68	5
Gambling	4%	55	55	0
Total Respondents Answered	100%	1560	1483	77

How would you rate the health of our community?	Responses (ALL)		English	Spanish
Somewhat Healthy	45%	704	691	13
Healthy	36%	557	523	34
Somewhat Unhealthy	13%	196	188	8
Very Healthy	4%	59	47	12
Unhealthy	3%	40	31	9
Very Unhealthy	<1%	5	5	0
Total Respondents Answered	100%	1561	1485	76

How would you rate your personal health?	Responses (ALL)		English	Spanish
Healthy	48%	743	706	37
Somewhat Healthy	28%	439	423	16
Very Healthy	12%	195	188	7
Somewhat Unhealthy	8%	130	123	7
Unhealthy	3%	43	38	5
Very Unhealthy	1%	11	11	0
Total Respondents Answered	100%	1561	1489	72



Where should the community focus its attention to make things better in DuPage County?	Responses (ALL)		English	Spanish
Access to Mental Health Treatment	33%	516	508	8
Access to Alcohol/Drug Abuse Treatment	25%	383	368	15
Good Jobs and Healthy Economy	22%	350	329	21
Affordable Housing	22%	349	341	8
Low Crime/Safe Neighborhoods	19%	297	285	12
Access to Healthcare	16%	251	220	31
Schools	15%	231	220	11
Reduce Bullying	13%	199	187	12
Homeless Services	12%	182	175	7
Access to Affordable Child Care	12%	181	167	14
Public Transportation	11%	170	162	8
Respect Towards Different Cultures and Races	11%	169	160	9
Walkable/Bikeable Community	10%	156	156	0
Senior Services	10%	155	151	4
Clean Environment	9%	148	143	5
Programs for Youth Outside of School	9%	139	125	14
Parks and Recreation	7%	116	113	3
Police/Fire/Rescue Services	5%	81	78	3
Information on How to be Healthy	5%	73	66	7
Access to Disability Services	5%	72	67	5
Early Childhood Programs	5%	71	70	1
Access to Domestic Violence Services	4%	64	55	9
Arts and Cultural Events	4%	62	60	2
Healthy Moms and Babies	4%	60	53	7
Prepared for Emergencies	3%	54	51	3
Faith Communities	3%	50	46	4
Technology/Internet Access	2%	27	26	1
Sexually Transmitted Diseases	1%	12	12	0
Total Respondents Answered	100%	1563	1485	78



**Appendix VIII: Impact DuPage Survey Open-Ended Comments – Themes**

The survey asked respondents to clarify their “other” selections for several questions. These sections were left open-ended—which is to say that respondents could enter any text they wished. In the following sections readers may find the categorized responses to these “other” selections. Section headings are the survey questions for which the respondent selected “other.”

*What are the three greatest strengths of DuPage County?*

Other Strengths--Commented

Strengths Other	Count of Respondent ID
Public Learning Facilities (i.e. libraries, museums, etc.)	5
Mental Health Services	4
Commute	3
No Strengths	3
Different from Cook County	2
Diversity	2
Housing	2
Access to Early Childhood Support Services	1
Access to Stores	1
Good Local Governance	1
Good Schools	1
Health Services for People with No Insurance	1
Professionalism	1
Secular Values	1
Social Service Workers	1
<b>Total</b>	<b>29</b>

What do you think are the three most important health concerns in DuPage County?

### Other Health Concerns--Commented

Health Concerns Other	Count of Respondent ID
Stress	5
Lack of Neighborhood Safety	4
Financial Concerns	3
Abuse/Neglect in Healthcare and Emergency Setting	2
Food Insecurity	2
Lack of Access to Affordable and Quality Healthcare	2
Lack of Providers Accepting Medicaid	2
Lack of Safe Bicycling	2
Lack of Tolerance for Diversity	2
Racism	2
Sewage Failures	2
Homelessness	1
Lack of childcare	1
Lack of Resources for Those with Criminal Backgrounds	1
Lack of Services for Special Needs Population	1
Mosquitos	1
Political Concerns	1
<b>Total</b>	<b>34</b>

What are the top three “risky behaviors” in DuPage County?

Risky Behaviors Other	Count of Respondent ID
Bullying	1
Financial Stress	1
High insurance costs	1
Improper Repairs to Waste Systems	1
Overworking	1
Placing kids in alternative schools	1
Pollution	1
Stress	1
Unfairness to those with special needs/disabilities	1
Violence	1
<b>Total</b>	<b>10</b>

Where should the community focus its attention to make things better in DuPage County?

Community Improvements Other	Count of Respondent ID
Address Corruption	1
Affordable Medications	1
Alcohol Treatment without Stigma; Nutrition Education	1
Enforce Rules of the Road	1
Lower Property Taxes	1
Parks with Accessible Amenities for Special Needs Population	1
Reduce Screen Time	1
<b>Total</b>	<b>7</b>